

## **General Information on Resources for Individuals March 25, 2020**

**BERKSHIRE HEALTH SYSTEMS HAS ESTABLISHED A TOLL-FREE HOTLINE FOR QUESTIONS REGARDING THE NOVEL CORONAVIRUS (COVID-19). IT IS OPEN FROM 7 AM TO 7 PM SEVEN DAYS A WEEK - CALL 855-BMC-LINK OR 855-262-5465**

### Berkshire County Regional Housing Authority Operations Policy

Although the Berkshire County Regional Housing Authority's (BCRHA) physical office space will be closed to the public, BCRHA staff will continue to work with households in need of assistance through telephone and video conferences, when possible. You may leave a message at the following number 413-443-7138. This number will be checked periodically throughout each weekday. You can also go to BCRHA's website [www.bcrha.com](http://www.bcrha.com) to access the staff directory.

[Mass211](http://mass211.org/) has set up a line to support residents throughout the ongoing response to COVID-19. Massachusetts residents can call 2-1-1 at any time for real-time COVID-19 information, resources and referrals in multiple languages. Website: <https://mass211.org/>

Massachusetts Department of Public Health: <http://bit.ly/COVID211>

The Department of Public Utilities issued a moratorium to suspend all shut-offs of gas and electric utilities for residential customers during the COVID-19 State of Emergency. This action was taken to ensure that residential customers will continue to have electric and gas utility service during this state of emergency.

MassHealth has expanded eligibility and coverage in response to COVID19. See <https://www.mass.gov/topics/masshealth> for more information.

Berkshire Community Action Council: call 413-445-4503 for Pittsfield/South and 413-663-3014 for North. Help during COVID-19: <https://bcacinc.org/covid19/>  
BCAC community resource List: <https://bcacinc.org/community-resources/>

City of Pittsfield resources:

<https://docs.google.com/spreadsheets/d/15xsSqVdFKfORmemtUDjejb3zoRgs8BwUy1XkD-9tXU/edit#gid=0>

### **Community Food Pantry/Meal Sites**

\*The Berkshire Food Project: open on Monday, Wednesday and Friday for meal pick up only. Meals can be picked up at the breezeway doors between 11:30 am and 1 pm. Two meals will be provided each day to cover the days we are closed.

\*Friendship Food Pantry will distribute one pre-packaged box of food per household at the front door of the food pantry at 45 Eagle St. Wednesdays, 10am-2pm & 3:30-5:30pm. No longer able to give rides home. Watch for updates at [www.friendshipfoodpantry.org](http://www.friendshipfoodpantry.org)

Community Bible Church of Williamstown: If there are emergency food needs, call the church office at 413-458-5556 or Phyllis Babcock at 413-663-6094.

Christian Center: Open noon to 1 pm, Monday-Friday, to hand out bag lunches and food pantry bags.

### **Community Based Resources**

\*The Northern Berkshire Community Coalition is open by appointment. Please call 413-663-7588 to set up an appointment. For a listing of services, visit [www.nbccoalition.org](http://www.nbccoalition.org).

\*18 Degrees Family Resource Center: Childcare services closed. Few staff at the office at 480 West St., Pittsfield, from 9am-4pm Monday-Friday. They can be reached at 413-448-8281 or [info@18degreesma.org](mailto:info@18degreesma.org). Website: [18degreesma.org](http://18degreesma.org).

\*Multicultural BRIDGE, Main Street in Lee, is reaching out to connect people with resources. If you need support with food for your family or other essential supplies, email [adminsupport@multiculturalbridge.org](mailto:adminsupport@multiculturalbridge.org). We are compiling a list of access points and will post them on our page. We also have private donors & volunteers willing to help.

Community Health Program Family Services Center, 442 Stockbridge Road (Route 7), Great Barrington, MA 01230, 413-528-0457.

Community Health Program Family Services – Dalton, 444 Main St., Dalton, MA 01226, 413-528-0457 (or 413-429-5786).

### **What's open? What's closed?**

[https://downtownpittsfield.com/2020/03/covid-19-whats-open-closed-in-downtown-pittsfield/?mc\\_cid=8cec4b96a8&mc\\_eid=a1f205ee62](https://downtownpittsfield.com/2020/03/covid-19-whats-open-closed-in-downtown-pittsfield/?mc_cid=8cec4b96a8&mc_eid=a1f205ee62)