RENT OR MORTGAGE HELP THROUGH RAFT

New state funding for income-eligible households facing housing instability as a result of COVID-19 is now available. Residential Assistance for Families in Transition (RAFT) has been expanded and provides up to $4,000 to help families stay in their existing home, obtain new housing, or otherwise avoid becoming homeless. If eligible, RAFT funds can help in a variety of ways, including:
• Rent Arrears
• Mortgage Arrears
• Utility Arrears
• Security Deposits
• Move-in Costs (First/Last/Security)
• Utility Deposits

DISPUTE RESOLUTION, BUDGET WORKSHOPS, & OTHER SERVICES

Other services available to families through the Housing Hubs include:
• Mediation/Dispute Resolution to resolve housing disputes and related matters
• Housing Search and Rapid Rehousing Assistance
• Budget Counseling and Financial Literacy Programs
• Foreclosure Prevention and Loss Mitigation
• Information, linkage, and referral to other resources available in the community such as legal aid, move-in/transition support, and furniture and furnishings assistance

SCOPE OF IMPACT

The HCECs are the hub connecting families and individuals to housing vouchers, RAFT, and other state-funded programs and resources. Last fiscal year, the HCECs assisted more than 57,000 families and individuals, many of them in crisis with more than 12,000 reporting that they were homeless. In addition, the HCECs also assist the thousands of households in need whose circumstances may not meet the RAFT guidelines.

See the list on the back of this flyer for contact information or visit www.masshousinginfo.org.
HOUSING CONSUMER EDUCATION CENTERS SERVE AS THE HOUSING HUBS DURING PANDEMIC

Massachusetts Housing Consumer Education Centers (HCECs), are the regional one-stop shop for all things housing and collectively provide housing resources for the entire state. During the confusion and uncertainty of COVID-19, experienced HCEC counselors provide answers and help.

If you or someone you know cannot pay the rent or mortgage or is at risk of homelessness, contact the HCEC that serves your community. If you’d like to give during this time of need or develop a program to help those in need, contact your local RHN member. They are here to help ensure funds fill gaps and meet your community’s housing needs.

See the list below for contact information or visit www.masshousinginfo.org.

BERKSHIRE HOUSING DEVELOPMENT CORPORATION & BERKSHIRE COUNTY REGIONAL HOUSING AUTHORITY
Call 413-499-1630 x100
Online HCEC requests available at www.berkshirehousing.com

COMMUNITY TEAMWORK, INC.
Call 978-654-5607 or email COVIDResponseCTI@commteam.org
www.commteam.org

FRANKLIN COUNTY REGIONAL HOUSING AND REDEVELOPMENT AUTHORITY
Call 413-863-9781
www.fcrha.org

HOUSING ASSISTANCE CORPORATION
Call 508-771-5400 or email HAC@haconcapecod.org
www.haconcapecod.org

METRO HOUSING|BOSTON
Email ResourceLine@MetroHousingBoston.org
www.MetroHousingBoston.org

NEIGHBORWORKS HOUSING SOLUTIONS
For HCEC call 781-322-4200 or email HCEC@NHSMass.org
For RAFT call 781-422-4200
www.nhsmass.org

RCAP SOLUTIONS, INC.
Email HCEC@rcapsolutions.org or fax documents to 508-365-6008
www.rcapsolutions.org

SOUTH MIDDLESEX OPPORTUNITY COUNCIL
Call 508-872-4853 x2171 or email HCEC@smoc.org
www.smoc.org

WAYFINDERS
For HCEC call 413-233-1600
For HCEC & RAFT assessments go to www.wayfindersma.org/hcec-assessment
www.wayfindersma.org

THE REGIONAL HOUSING NETWORK (RHN) member nonprofits, through their state-designated Housing Consumer Education Centers (HCECs), provide emergency rental and mortgage assistance, financial education and counseling, and prevent homelessness. For decades, RHN members have convened and distributed a variety of housing funds, including the state’s primary rental/mortgage assistance program, RAFT. During COVID-19, these Housing Hubs are administering emergency state funds to prevent evictions and foreclosures.

Stefanie Coxe
Executive Director
Regional Housing Network of Massachusetts